

North Yorkshire County Council Safeguarding Adults

Useful Contacts and Links

To Report an Incident	
<p>Customer Services Centre The Customer Service Centre is the first point of contact for any social care enquiries Open to telephone callers Monday to Friday 8.00am to 8.00pm (excluding Bank Holidays) and Saturday. 9.00am to 5.00pm.</p>	<p>Public Contact Telephone: 0845 034 9410 Fax: 01609 532 009 Email: cru.customer.services@northyorks.gov.uk Website: www.northyorks.gov.uk/socialcare</p> <p>If you are deaf or hard of hearing and use a text phone, call 0845 603 6391.</p>
<p>Emergency Duty Team For social care emergencies outside the above hours, call the Emergency Duty Team</p>	<p>Telephone: 0845 034 9417 Email: EDT@northyorks.gov.uk</p>
Advice and Information	
<p>Customer Services Centre</p>	<p>Professionals: Telephone: 01609 536993 (Titan extension 6993)</p>
<p>Further information on Safeguarding Adults</p>	<p>Website: www.northyorks.gov.uk/safeguarding</p> <p>Look for: Information for professionals</p> <p><i>Inter-agency Alert/Referral Form (SA_A)</i></p> <p><i>Safeguarding Adults in North Yorkshire: Multi Agency Policy & Procedures 2009</i></p> <p><i>Safeguarding Adults in North Yorkshire: Services Guidance (Guidance for the attention of Commissioned and Regulated Services including providers in the Independent and Third Sector in North Yorkshire)</i></p> <p><i>Safeguarding Adults Training in North Yorkshire -2009</i></p>

<p>Safeguarding Adults Manager</p>	<p>County-wide Chris Jones-King Telephone: 01609 798364 Email: chris.jones-king@northyorks.gov.uk</p>
<p>Safeguarding Adults Team - Enquiries</p>	<p>Safeguarding – general questions and enquiries safeguardingadultsteam.enquiries@northyorks.gov.uk Please note this e-mail address is NOT for reporting abuse or making referrals.</p>
<p>Safeguarding Officers</p>	<p>Craven/Harrogate Nicola Webb Telephone: 01609 532067 Email: nicola.webb@northyorks.gov.uk</p> <p>Hambleton/Richmondshire Mary Aston Telephone: 01609 533641 Email: mary.aston@northyorks.gov.uk</p> <p>Scarborough/Whitby/Ryedale Vanessa Blackburn Telephone: 01609 534721 Email: vanessa.blackburn@northyorks.gov.uk</p> <p>Selby Alastair Dewar Telephone: 01609 53 Email: Alastair.Dewar@northyorks.gov.uk</p>
<p>Safeguarding Adults Board/Performance</p>	<p>Safeguarding Adults Policy Officer Sally Anderson Telephone: 01609 532438 Email: sally.anderson@northyorks.gov.uk</p>
<p>Safeguarding Adults Training</p>	<p>Workforce Development Unit Telephone: 01609 536399 Email: workforcedevelopment@northyorks.gov.uk</p>
<p>Contracting, Procurement and Quality Assurance Team</p>	<p>Janine Tranmer Telephone: 01609 532983 Siobhan Anderson Telephone: 01609 535168 Email: socialservices.contractingunit@northyorks.gov.uk</p> <p>Contracting office staff Telephone: 01609 532492 01609 535169 01609 532641</p>